

# SINK GUARANTEE

Caple products are manufactured to the highest standard, however, should any defect in the material or construction arise within the guarantee period and in the judgment of Caple or an authorised representative is agreed as being defective, we will replace the product or parts free of charge providing the item has been used in a solely domestic application and fitted in accordance with the installation instructions provided. The care instructions and maintenance information must be observed at all times and the product has been cleaned as recommended.

Caple reserves the right to inspect any product reported to be defective prior to replacement and the manufacturer's decision is final.

## EXCLUSIONS

- Normal wear and tear or any damage or defect due to improper installation, abuse of fitting, damage from misuse, negligence or accident.
- Consequential damage resulting prior to or as a result of agreement to replace the product.
- Labour and transport.

## CONDITIONS

- This guarantee applies to the original purchase only and cannot be transferred.
- The original installation was completed by a qualified tradesman.

## CLAIMS

- A claim will only be recognised by Caple if accompanied by a copy of invoice/receipt confirming the date and proof of ownership.

## PRODUCT IMPROVEMENT

- Due to our continued product development policy, we reserve the right to modify product specifications and/or dimensions without notice.

This guarantee is in addition to and does not diminish your statutory or legal rights.

## CAPLE GUARANTEE

Ceramic sinks have a 5 year guarantee against manufacturing defects.

## AFTER SALES SUPPORT

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CERAMIC SINK  
CARE AND MAINTENANCE



# FIRECLAY SINKS HANDCRAFTED

- Traditional and robust material
- Glazed surface is resistant to staining and scratching and also highly resistant to chipping
- Alkali and acid resistant
- Hygiene finish

## HYGIENE FINISH

Some of our handmade ceramic sinks are specially glazed to reduce surface bacteria by 99.99% preventing germs from spreading. Unlike a thin coating, the anti-bacterial glaze will last the lifetime of the sink and is safe to use in every environment.

Every sink is hand crafted as an individual product, bearing testament to the craftsmen who produce them.

Made to look and feel beautiful each one is unique, classically designed, spaciouly proportioned and made to last.



## PRODUCT CARE AND CLEANING INSTRUCTIONS

Always wipe the sink down with warm soapy water and a cloth. This will remove general everyday stains from your sink. A ceramic sink rubber will clear most marks, we recommend these are used with washing up liquid.

In hard water areas limescale deposits can build up on the sink over time. The limescale can become strongly coloured by such foods as coffee and red wine etc, we recommend the use of lemon juice or vinegar to remove this. Simply apply, leave for a few minutes and rinse away with water.

If stains become ingrained in the bowl, an overnight soak using diluted biological washing powder should remove the marks easily. Ensure you thoroughly rinse the sink with water afterwards.

We recommend the use of baskets and chopping boards to reduce the risk of accidental damage.

You must not pour strong chemicals down the sink such as bleach, ammonia, caustic soda, white spirit and sterilising solutions. If this should accidentally happen, quickly wipe the spill away and rinse with plenty of water.

We do not recommend the use of a plastic washing up bowl, as particles of grit which may be impregnated in the base of the bowl could scratch surface of the sink.

Do not chop food directly on the sink surface, as this will cause damage. Wooden chopping boards are available for this purpose.

Avoid dropping sharp or heavy objects onto the sink as this may scratch, chip or crack the surface.

Leaving neat bleach in the sink can cause damage to all types of sinks. If neat bleach should come into contact with this product, please rinse thoroughly with warm soapy water.

## RECOMMENDED CLEANING & REPAIR PRODUCTS



**REPAIRKIT**  
Cramer repair kit  
To help repair larger chips



**TOUCHUP**  
Cramer touch-up stick  
To help repair small blemishes and scratches



**SINKCLEAN**  
Cramer email star  
Ceramic sink polish for intensive cleaning



**RUBBER**  
Cramer rubber  
Ceramic sink rubber

Products available from [www.caple.co.uk](http://www.caple.co.uk)